

INTERNAL AND EXTERNAL CIRCULATION

(DIRECTORATE: FINANCIAL SERVICES)

ACCOUNTANT: CREDIT CONTROL

REFERENCE 12/2025

PERMANENT APPOINTMENT

Salary Additional benefits R 376 271.28 – R 488 420.88 per annum (T12) Medical aid (optional), Pension, Housing allowance (qualifying requirements), 13th cheque

REQUIREMENTS

(Related proof / documentation must accompany application)

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- A relevant 3-year tertiary qualification preferably a National Diploma or Degree with Accounting III as a major subject
- At least 2-5 years relevant experience
- Code EB driver's license
- Computer literacy, office applications
- Language proficiency in two of the official languages of the Western Cape (Afrikaans and/or English and/or IsiXhosa)

REQUIRED COMPETENCE

Key Professional Competencies	Functional Competencies	Public Service Orientation	Personal Competencies	Leadership Competencies
 Effectively and appropriately advocates positions orally within municipality as per the generally accepted accounting / financial practice. Provide guidance to the team on goals and objectives of the function; and Demonstrates competence to communicate effectively with clients Assists with preparing and reviewing of Pre-reading and training material, policies, and guidelines. Communication with role-players on their roles and responsibilities. Sound report writing skills; and Numerical, alphabetical and written accuracy. In-depth knowledge of municipality's policies and procedures. In-depth knowledge of the issues impacting service delivery Identifies problems following defined diagnostic processes; Identifies problems following defined diagnostic processes. Plans tasks daily according to assessment of schedule of activities; and Executes tasks in order of priority and urgency. 	 Aware of and able to apply the principles of GRAP. Calculates and interprets basic accounting ratios. Understands the limitations of accounting data as a basis for management action. Monitors and controls cash receipts in compliance with cash management policies. Evaluates different debt collection methods 	 Relates to people at all levels of the organisation. Shows confidence in engagement with internal and external stakeholders. Accurately captures others' expectations, ideas and concerns; and Encourages and concerns; and Encourages and considers inputs of others. Organises and presents own perspective in logical manner. Adapts communication contents to the audience. Uses terminology appropriate to the audience; and Structures written documents in a logical framework. Professional in interaction with public and stakeholders. 	 Willing to take on new challenges. Relentlessly pursues project objectives. Pushes self and motivates others for results. Sets challenging goals. Displays a drive to do things better; and Successfully completes projects within time and budget allocations. Stays calm and focussed under pressure; and Responds constructively to adverse situations and has calming influence on others. Demonstrates logical, consequential thinking; and Develops new ways to solve problems. Open to new ideas and ways of doing things; and Looks for better ways of doing things. Understands own strengths and weaknesses and acts to close knowledge / skills gap; and Learns from experience – does not repeat mistakes. 	 Commands respect from peers and managers. Shows initiative and confidence in dealing with others. Able to work in a multi- disciplinary team; and Shares information and collaborates easily with others. Sets out work for others in a well-planned and organised manner. Diagnoses performance issues and determines appropriate developmental intervention to suit the individuals learning style. Sets challenging tasks that stretches individuals' abilities and self-confidence; and Recognises the need for and provides individuals with guidance on how to handle new or difficult situations

- Analysing and approving credit control recording processes
- Manage and assist in preparation of financial statements and audit readiness
- Daily supervision of credit control sub departments
- Ensuring the implementation of the Council's credit control & indigent policies
- Review the arrears/overdue debtors accounts before instituting collection methods
- Generate a debtor's service suspensions list periodically
- Coordinate the process of service suspensions
- Ensure services is restored once customer account has been paid or an arrangement has been signed
- Coordinate ongoing communication between credit control department and other departments
- Manage and facilitate the communication between the Municipality and any Council appointed debt collection agency
- Coordinate and control the indigent application process
- Report to Council all indigent related information
- Assist with the preparation of any debt write-off
- Advising customers on procedures in respect of credit control and completion of documentation acknowledgement of debt
- Assist with the budget process
- Generate credit control reports to all relevant stakeholders

ENQUIRIES: MRS. R NEL (028) 551 8000

Applicants must submit a formal application form and a comprehensive CV, certified copies of qualifications, identity document and driver's licence. Applications must be submitted electronically preferably as one PDF document to hrapplications@kannaland.gov.za. Application forms can be obtained from the Municipal website at www.kannaland.gov.za and must reach the Human Resources section on or before 26 February 2025 at 12:00. Applicants must clearly state the reference number and position in the subject line of the email.

Only electronic applications will be received.

Applicants residing in the Kannaland area will receive preference.

Disqualification:

Please note that the following will result in disqualification:

- 1. Non-submission of copies of academic qualifications/records.
- 2. Canvassing with Councillors.
- 3. Submission of fraudulent qualifications and/or documents.

NB: Please note that shortlisted candidates will be subjected to a selection process. By applying for this position, candidates consent to background checks being conducted.

The Municipality reserves the right not to make an appointment.

If you do not hear from us within 30 days of the closing date, please consider your application unsuccessful.

Kannaland Municipality is an equal opportunity employer that endorses the principle of affirmative action and employment equity. Preference will be given to applicants from the designated/underrepresented groups.

CLOSING DATE: 26/02/2025