



Dear resident

STANDS WITH NO AND / OR INCORRECT METERS

The municipality is continually working to try and services as effectively as possible to deliver, together with all fees due to progress. The municipality has a policy of "Zero Tolerance" in respect of loss / theft and fraud. According to Section 6 of the Local Government Systems Act (Act 32 of 2000) the municipality should establish measures to prevent fraud.

According to Section 4 of the Local Government Systems Act (Act 32 of 2000), the Council has the right to own initiative to manage its affairs. It is the duty of the Council to give the community access to services. The municipality strives to ensure that municipal services in a financially and environmentally sustainable manner is provided to the local community. Under Section 5 is to pay the duty of the Community for the services, and enactments of the municipality which is applicable to them, to fulfill. In terms of Section 75A may introduce the Municipality charges to recover the cost of services, and collection costs and interest on outstanding amounts collected.

Under Sections 95-97, 100, the Municipality has a credit control policy in place to clarify fees to the municipality due to progress, and the Municipality has adopted the necessary policies and by-laws to regulate and control it. Section 101 authorizes the municipality to enter premises when required.

During an audit meters was discovered that there are sites with no water meters and / or the water meter is faulty. The municipality appealed to residents to if you are aware or become aware of any faulty meters, to report such, so that the problem can be corrected immediately. Section 6.7.14 of the Council's Credit Control and Debt Collection reads as follows:

☐ "where incorrect debits charged or missing charges for services, the account will be adjusted under inquiry for the year in which the error is discovered or reported, and two preceding years."

The municipality is obliged to report all suspicious to report irregularities to the police for investigation and for necessary action.

Errors may be reported to the Community Liaison Officers:

- | | | |
|----------------|-------------------|--------------------------------|
| • Ladismith | :Cornil Hendricks | :(028) 551-1023 / 083 793 2685 |
| • Calitzdorp | :Desmond Strydom | :(044) 213-3312 / 083 793 2652 |
| • Vanwykdsdorp | :Sophia Wilskit | :(082) 581-2354 / 083 793 2709 |
| • Zoar | :Thelma Briekwa | :(028) 561-1332 / 083 793 2659 |

M.M. HOOGBAARD
MUNICIPAL MANAGER